



Agenda Service Personnel Seminar

Date: Sunday, November 27 & Monday, November 28, 2022

Place: Imperial Ballroom – Radisson Hotel Edmonton South

Sunday, November 27, 2022

- 6 p.m. Olfactory Testing – First come, first serve
- 6:30 p.m. Registration
- 7 p.m. Round Table Discussion
- Over Pressure Protection (O&M Committee)
 - What are co-ops using in RMO sites for regs/heaters and why are they using them?
 - Gas Loss – where to start looking?
 - Underground and metering issues – staff inputting wrong factors.
 - CNG vehicles – Costs of modifications and fill stations
 - Problem Customers – Gaining entry onto land, what we can and can't do.

Monday, November 28, 2022

- 7 a.m. Olfactory Testing – First come, first serve
- 8 a.m. Coffee and Registration
- 8:15 a.m. Hostile/Difficult customers
- 9:45 a.m. Coffee Break
- 10:00 a.m. What's New Session
- 11:15 a.m. Ray Purdy, Q & A
Questions Previously Submitted:
- 12:00 p.m. Lunch
- 1 p.m. Levi Stanford
On July 15, 2015, just five days after marrying the love of his life, 26-year-old Levi Stanford nearly died. Stanford loved pyrotechnics. He was considering working in the field of demolition, when he went to an area near the St. Mary Reservoir outside of Cardston with his wife, and a few members of his family. He had designed a pyrotechnic display for the water, so that when it ignited, a huge geyser would shoot into the air. A family member took along a video camera, to capture what they hoped would be a spectacular display. Instead, the camera caught a terrifying explosion. "Unfortunately, something went wrong, and it went off early in my hand," he explained. "Basically, near my face. And so there was two-and-a-half pounds of this really powerful explosive that should have killed me instantly...we got the whole thing on video. The whole accident."
- 2 p.m. Open Discussion
- 2:30 p.m. Adjournment